



# Challenges in BIM for FM: The building owners perspective

**NOV ARC Conference, Tallinn**

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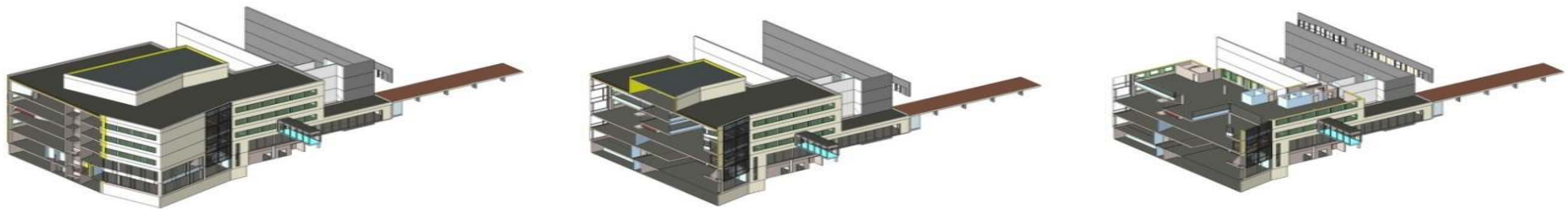


We provide a space with solutions

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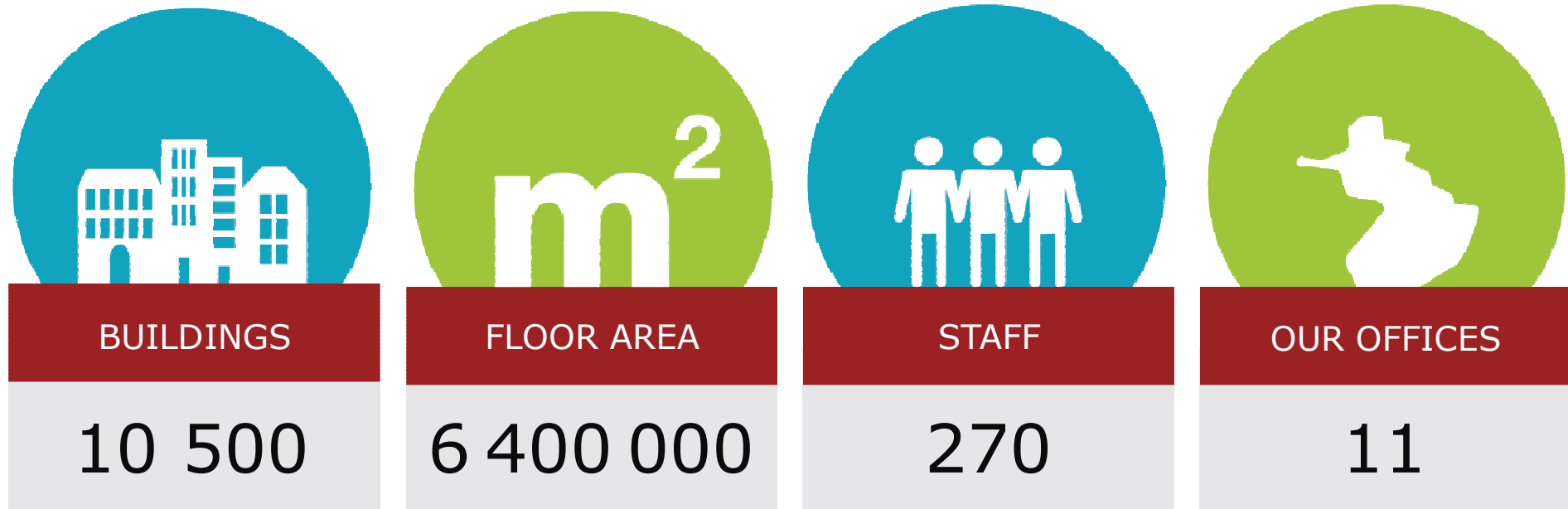
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- Senate Properties in a nutshell
- BIM and information management at Senate Properties
- Challenges in BIM for FM
- Current development at Senate Properties
- Next steps
- Final thoughts



THL (2013)

# Senate Properties' key figures



- Senate Properties is a state owned enterprise specialising in working environments and premises

# Senate Properties' key figures

BOOK VALUE OF PROPERTIES

4,5 B €

TURNOVER

630 M €

INVESTMENTS

199 M €

RETURN ON CAPITAL,  
RENTAL OPERATIONS

3 %

RETURN ON CAPITAL,  
ALL OPERATIONS

3,9 %

RENOVATIONS

~70%

NET RESULT

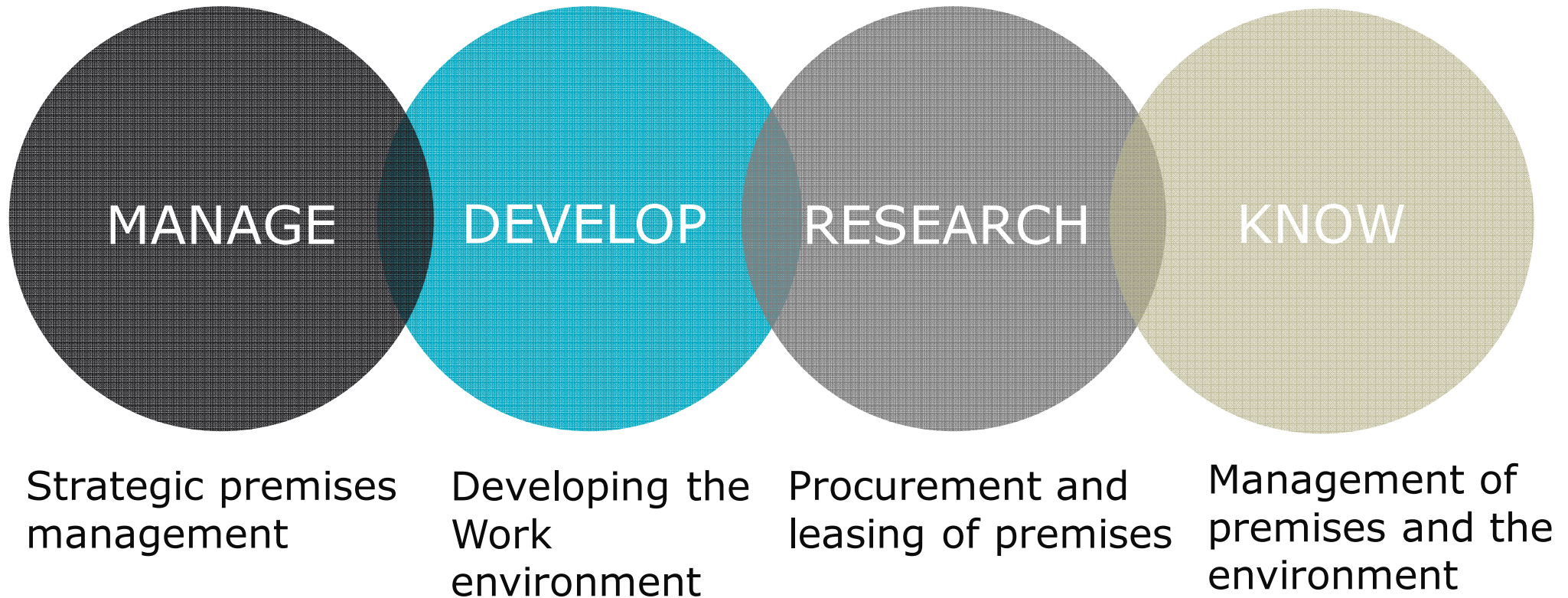
122 M €

EQUITY RATE

66 %

## Expert services

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# Business areas

## Property assets, EUR millions



1 276



1 621



1 066

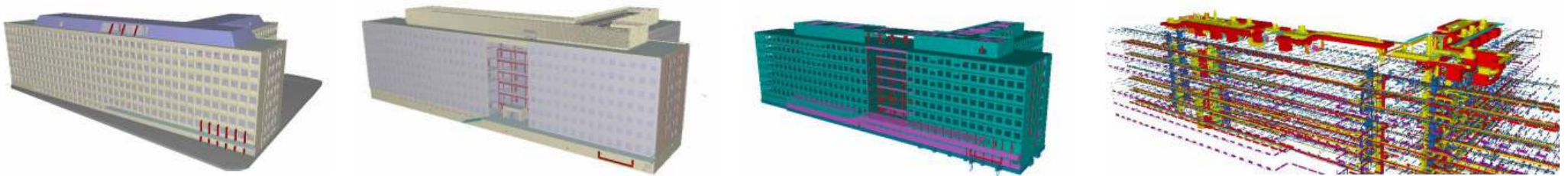


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# **BIM and information management at Senate Properties**

# BIM at Senate Properties

- BIM required in all over 1 M€ investment projects since 2007
  - 20% of all projects (46/218)
  - 90% of total investment
- BIM requirements in construction projects
  1. Senate Properties' BIM requirements 2007 -> COBIM 2012
  2. Specific BIM requirements in the project program
  3. Additional requirements for large and challenging projects



Haka 6 (2008)

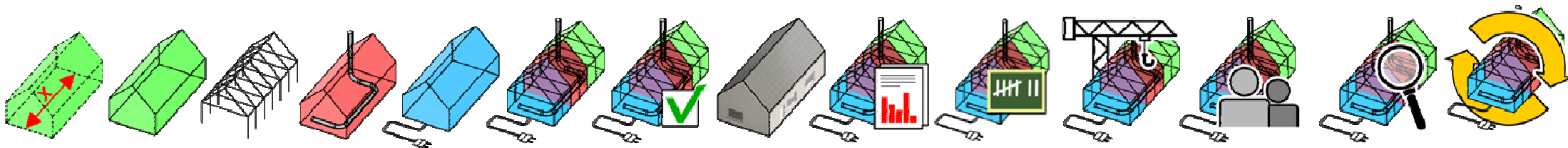


# Common BIM Requirements 2012

Common BIM Requirement 2012, COBIM, is based on the BIM Requirements published by Senate Properties in 2007. The update project was funded by Senate Properties in addition to several other real estate owners and developers, construction companies and software vendors. Building SMART Finland participated also in the financing of the project.

As a result, the updated Series 1-9 and new Series 10-13 were released in Finnish on March 27th 2012. Part 14 was released in 2014, but it is not yet translated to English.

1. General part
2. Modeling of the starting situation
3. Architectural design
4. MEP design
5. Structural design
6. Quality assurance
7. Quantity take-off
8. Use of models for visualization
9. Use of models in MEP analyses
10. Energy analysis
11. Management of a BIM project
12. Use of models in facility management
13. Use of models in construction
14. Use of models in building supervision

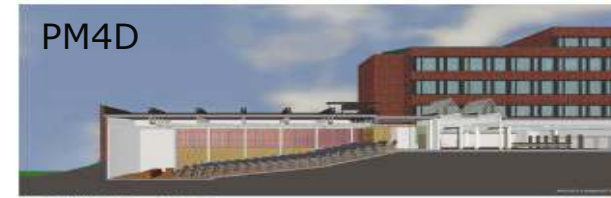


<http://www.en.buildingsmart.kotisivukone.com/3>

# From Research and Development to Business

## Gathering Experience from Pilot Projects

- PM4D – Product Modelling 4D 2001-2002
- VIP – Virtual Investment Process based on BIM 2002-2006
- REBIM – BIM for the Real Estate Business 2006-2008



## Standardizing Information Delivery

- Senate Properties' BIM Requirements 2007
- COBIM – Common BIM Requirements for Finland 2012



## Recent and on-Going Participation in R&D

- PRE – Built Environment Process Re-engineering 2010-2014
- ELVYKOR 2011-2013
- HOLISTEEC (EU) 2013-2016

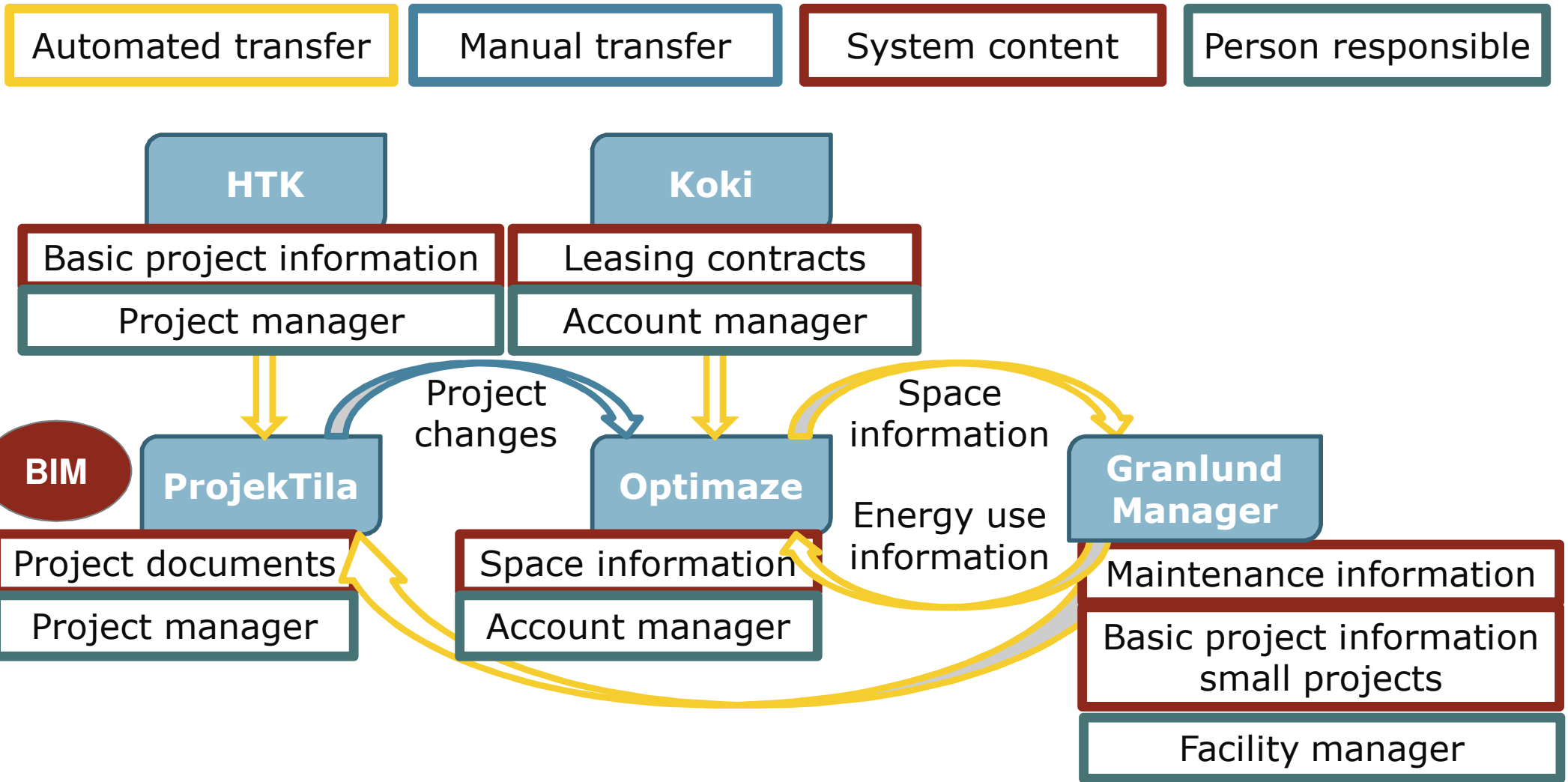


## Case Studies

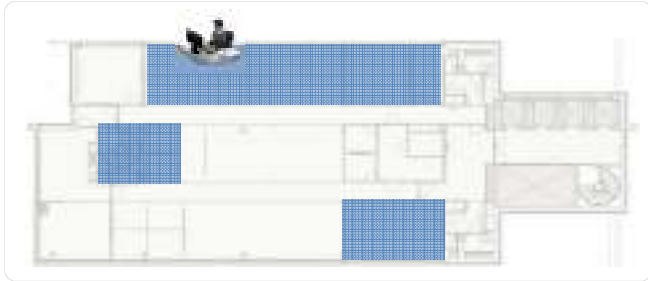
- National Institute for Health and Welfare (THL) 2012-2016
- Syväniemi School and Daycare Center 2012
- Onerva Mäki School 2013
- Ministry of Employment and the Economy 2013
- Senate Properties Spearhead Model 2013->



# Building information systems at Senate Properties



# Optimize - Space management system



Floor Plans



Lease Agreements Management Register



Map



IT-environment



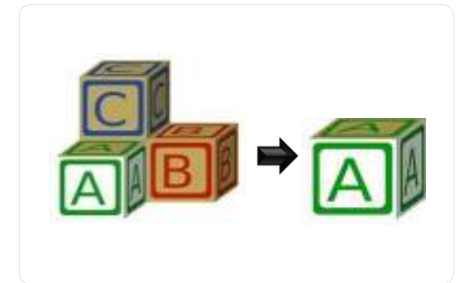
Facility register



Reporting Channel



Space Usage Planning Tool



Space Management Tools

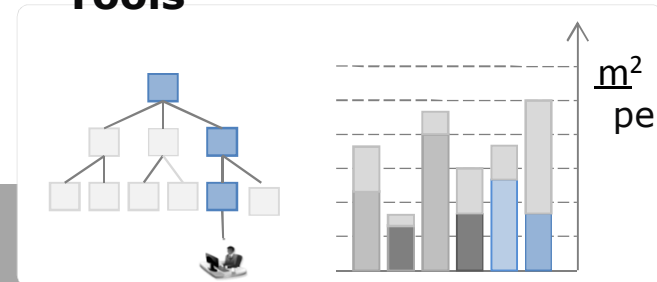
Environmental Calculations / Carbon foot print

Space Cost Tools



kW h

CO<sub>2</sub>



m<sup>2</sup> person

# Optimize - Space management system

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- Optimize.net
  - a web-based tool for efficient corporate real estate management
  - **Property management** modules
    - Rental agreement situation (past, now and future situation)
    - Building register and drawings
    - Integrated with Koki (rental agreement creation and management tool)
    - We do not connect our service level agreements to floor plans (yet)
    - Profitability calculations are made in other system
  - **Facility management** modules
    - Senate uses these in own premises/space management and offers the same software and service to all ministries and government agencies (like tax administration)
      - Big implementation process is going on at the moment

## Space management system includes:

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- Rental agreements and floor plans management
  - rental agreements are connected to floor plans)
  - Location in maps
- Use of Space management
  - organisation/space users are connected to floor plans → possible to report e.g. space efficiency measures (m<sup>2</sup>/person etc.)
- Space cost allocation and management
  - Sophisticated cost allocation to business units based on space categories and employees' day-to-day space usage
- Environmental calculation
  - Energy consumption (and business travelling)
  - Carbon footprint
- Many Reports
- Own "channel" for sharing information within organisation

# Granlund Manager

Granlund Manager | Demo Hannu Tuovinen (Main user) [Send feedback](#) | [Log out](#)

Service requests | Document management | Maintenance plan | Event log | Energy | Contracts | Long term planning | Property information

Welcome Hannu Tuovinen! Your previous session 19/06/2013 09:38:27.

**Portfolios**

- Nordea, Washington
- Seattle
- RYHTI\_Demo1
  - 01 KOy Mannerheimintie 99
  - 01 Oxford Street 23
- RYHTI\_demoeng1

Requests	
Deviations: 78	
New	82 pcs
In progress	65 pcs
Completed	26 pcs

Energy	
Deviations: 7	
Heating	87.2 kWh/m²
Electricity	3.6 kWh/m²
Water	6.5 l/m²

Event log	
In progress	8 pcs
Completed	0 pcs

Maintenance plan	
Completion percentage	3%
Overdue tasks	29

Contracts	
Effective	6 pcs
Contracts which are due to expire	0 pcs

LTP	
Actual cost	49,841 EUR
Implementation	8%

Metrix	
System Energy Performance	90

**01 KOy Mannerheimintie 99**

Property carbon footprint  
4664.1 tons of CO<sub>2</sub> in a year, corresponding to the annual consumption of 1588 car(s).  
Additional information

Energy certificate  
A  
B  
C  
D  
E  
F  
G

You can select multiple objects by holding down CTRL or SHIFT key.

# **Challenges in BIM for Facility Managemet**



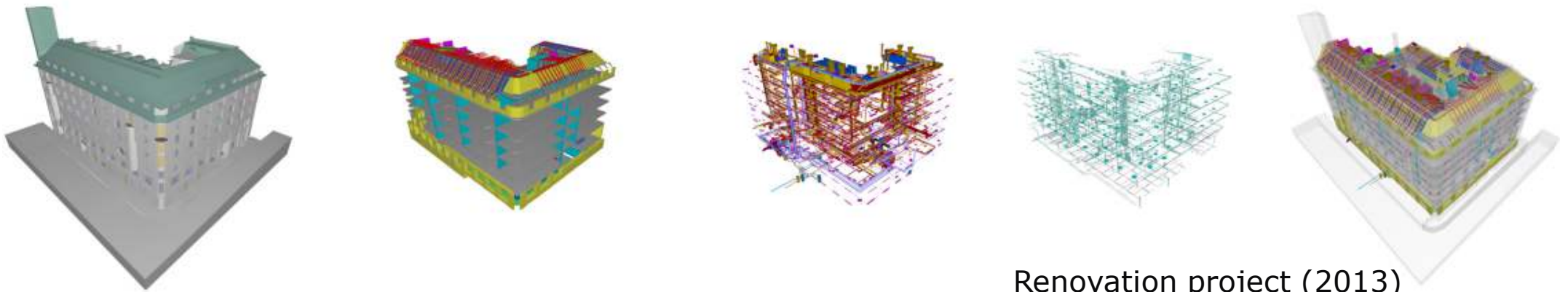
## BIM for FM – long term target

- Complete as-built model from the construction phase
  - Model including the contractors changes, and device information
  - Information transfer and integration to CMMS (GM, Optimaze)
- BIM (IFC) compatibility with CMMS (GM, Optimaze)
  - locate building parts
  - query vacated space
  - simulate and visualize the effect of taking a service out of commission
- High customer satisfaction through
  - visualization of spaces
  - real time space information
  - user-friendly feedback system



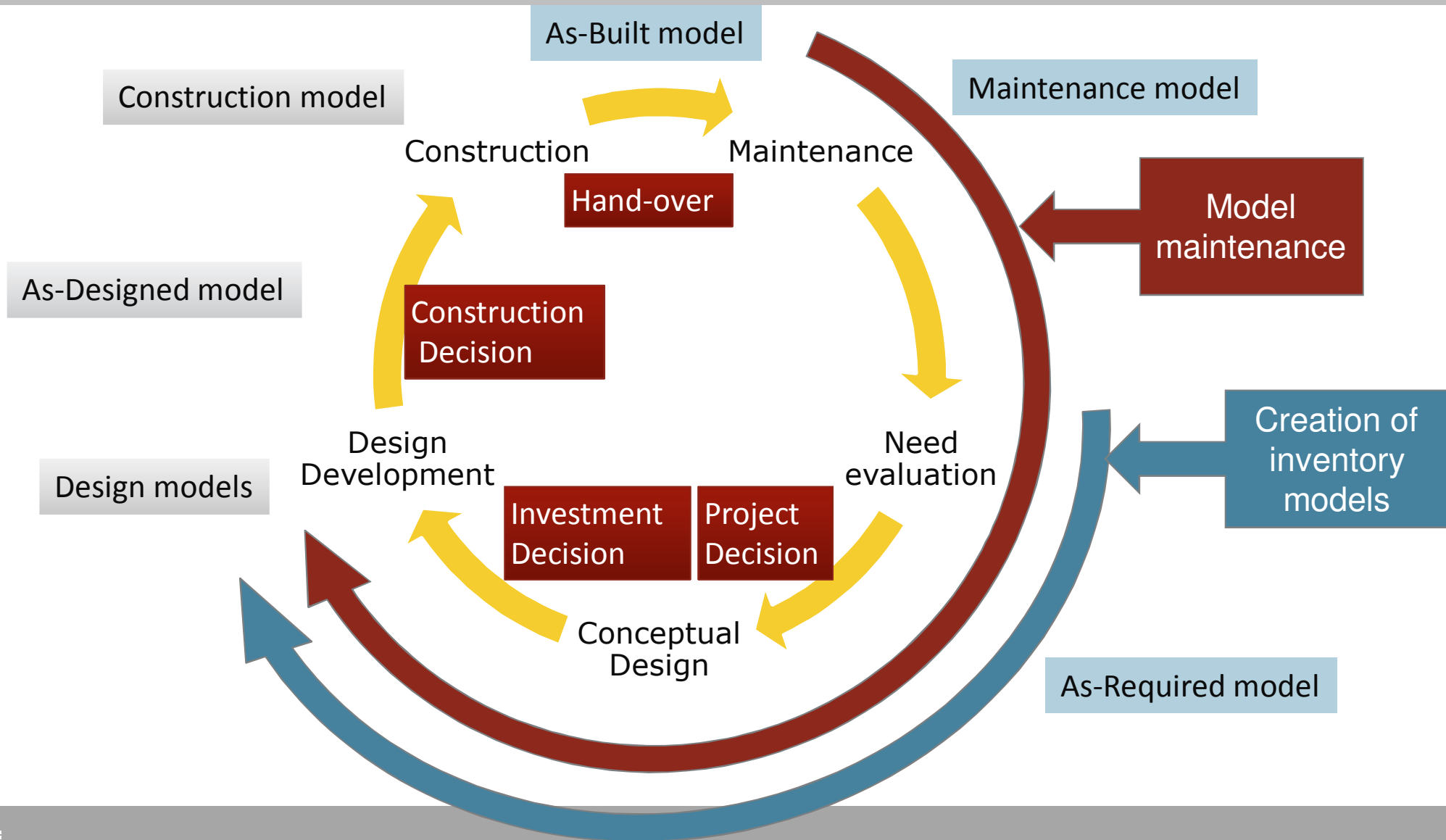
# Challenges with as-built models

- How to get all the contractor's changes into the model?
  - Installation of similar but not the same devices as designed
  - Sub-contractors' use of models
- Which information is really needed in the maintenance phase?
  - How to find the useful minimum information requirements
- How to maintain the models in the long run?
  - Which models to be maintained, by whom?
  - Which information should be maintained?



Renovation project (2013)

# Phase specific evaluation of model benefits and usability



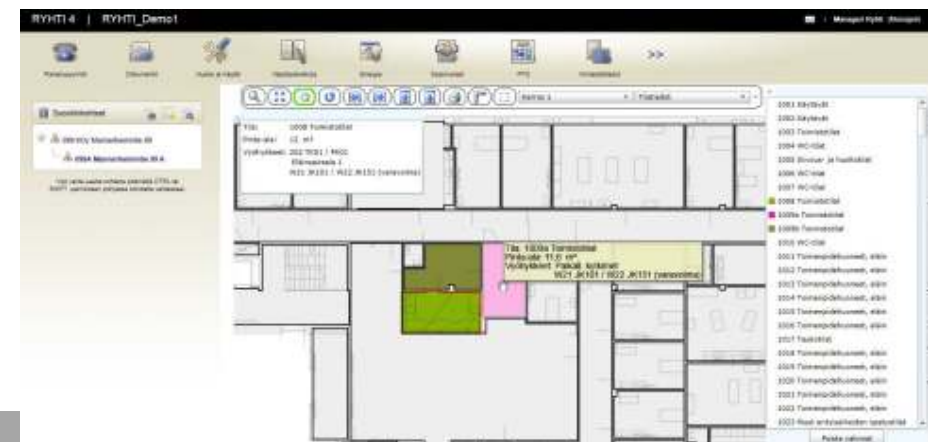
# Challenges with Optimaze

- IFC models can not currently be integrated into Optimaze
  - IFC models can be used to create floor drawings
  - Manual work needed when integrating model objects
    - Different object libraries
  - Models easier to use than 2D-drawings
- Challenges in getting wanted / accurate areas from a model
  - Leased areas not standardized
    - > difficult to model



# Granlund Manager: Challenges and system development

- Granlund Manager does not currently support IFC
- Optimize floor plans are soon to be integrated into GM
  - Possibility to locate devices from floor plan
  - Information manually entered and linked in GM
  - Are 2D-plans enough?
- Granlund Metrix: database for building automation
  - Sensors can be linked to floor plan



# **Current development at Senate Properties**

## Under development - Indoor measurement model (IMM)

- The IMM means a three-dimensional digital model showing real time indoor climate and energy consumption
- The IMM model is based on a combined model, which is connected to building automation, wireless sensors, a live video image, the energy measurements etc.
- Can be viewed on computer, tablet or smart phone
- Allows communication between the tenant, property service company, and the owner



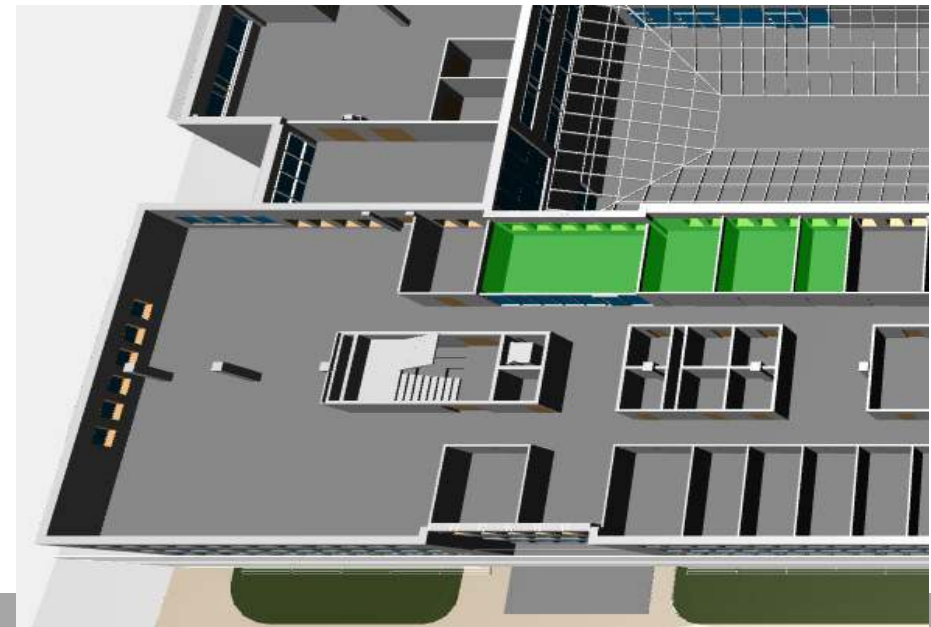
# Remote management operation environment





# The virtual building in practice

- Useful for all the building's stakeholders
  - User, owner, facility manager
- In the IMM model it is possible to show real-time information about the space's
  - Temperature
  - CO<sub>2</sub> concentration
  - Humidity
  - Requests for service
  - Energy consumption
  - Utilization rate



## Info Screens

- The target is to motivate tenants to use energy wisely
- Energy consumption animations
  - Electricity
  - Heating
  - Water use
- Tenant newsletters
- Senate fact sheets
- Tips for smart energy use
- Lunchroom menus
- Weather maps
- Energy certificates
- Etc.





**Customer  
satisfac-  
tion**

**Costs  
Energy  
Emissions**

Go Fullscreen  
About Unity Player...  
Setup...

## **Next steps and final thoughts**

## Next steps on the way to BIM usage in FM

- Research on the benefits of BIM in building maintenance
  - Linking of information from maintenance systems to a model
- Useful minimum information content of as-built models
  - Information gathering process in the construction phase
  - Model including accurate space areas for transfer to Optimaze
  - Focus on model quality control
- Develop model maintenance
  - Processes and maintained model content



## Final thoughts

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### What is actually needed from a model in the maintenance phase?

- A maintenance model is not equal to information storage
  - IFC is an information transfer format
  - Information linked from database to model objects
- Three tracks for models in the building maintenance phase
  - Manage the buildings technical information (maintenance manual)
  - Manage spaces, indoor climate, and user feedback
  - Maintain building design & construction models for future projects





We provide a space with solutions

# Thank you!

## Questions?



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